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भारत संचार निगम लिमिटेड

(भारत सरकार का उपक्रम)

BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

133/c

No. VAS-3/Impl of M-Wallet with SBI/2015/Vol-I

Date: 4.09.2017

To,

All CGMs - BSNL Telecom Circles and Districts

Subject: Migration of Franchisee and Retailers for SBI MobiCash M-Wallet to new platform - reg.

Reference: No. VAS-3/Impl of M-Wallet with SBI/2015 dated - 04.09.2015

Kindly refer to the above referred letter regarding Introduction of M-Wallet, vide which instructions were issued regarding roles & responsibilities of Franchisee Manager, AO (Cash) & Franchisee for creation of Franchisee & Retailers, for stock transfer to Franchisee, for stock transfer to Retailers respectively.


Further, to streamline the various processes involved in creation of Franchisee & Retailers & transfer of stock, a new Franchisee portal has been developed. Accordingly, a unified portal, i.e. Portal.mobicash.co.in, has been developed which can be used by Franchisee Manager, AO (Cash) & Franchisees. Different work flow would be visible to Franchisee Manager, AO (Cash) & Franchisees, depending upon login credentials. Similarly, unified App has been developed and is available in Play Store.

Under this new process, the responsibility of Franchisee Manager for creating Retailers under various Franchisees has been shifted to Franchisees themselves. Now, Franchisees may login to the new system & create the Retailers under them. It is the responsibility of the Franchisees to get the registration form filled in by Retailers & keep with them. In case of any requirement, the same may be produced to BSNL. However, in normal course Franchisees are not supposed to submit physical document related with Retailers to BSNL. Franchisee Manager will continue to add the Franchisees, as being done earlier.

The user manual for the Franchisee portal is enclosed as Annexure to this letter.

This is for your information and necessary action please.

Enclosure – As above.


(Sanjay Kumar)
DGM (VAS-I)

Copy to:

- 1) PGM (S&M) CM, BSNL CO
- 2) M/s Triotech